



RENOGY New Energy CO., Ltd
Room 624-625,
No.66 East Ningbo Road Taicang Economic Development Zone
Taicang, JiangSu, 215000, China

Renogy X Inverter Warranty Policy

10-Year Limited Warranty for Renogy X (RNG International Inc.) Products. Renogy X provides a Ten-year (10) limited Warranty ("Warranty") against defects in materials and workmanship for its Renogy X products("Product").

The term of this warranty begins on the Product(s) initial purchase date, or the date of receipt of the Product(s) by the end user, whichever is later. This must be indicated on the invoice, and bill of sale from your installer.

This warranty applies to the original Renogy X Product purchaser and is transferable only if the Product remains installed in the original use location. Please call Renogy X to let us know if you are selling your home and give us the name and contact of the new owner The warranty does not apply to any Product or Product part that has been modified or damaged by the following:

- Installation or Removal (examples: wrong voltage batteries, connecting batteries backward, damage due to water/rain to electronics, and preventable damage to solar wires.)
- Alteration or Disassembly
- Normal Wear and Tear
- Accident or Abuse
- Unauthorized Firmware updates/software updates or alterations to the software code
- Corrosion
- Lightning: unless using EMP hardened system, then Renogy X will repair the product
- Repair or service provided by an unauthorized repair facility
- Operation or installation contrary to manufacturer product instructions
- Fire, Floods, or Acts of Nature
- Shipping or Transportation
- Incidental or consequential damage caused by other components of the power system
- Any product whose serial number has been altered, defaced, or removed
- Any other event not foreseeable by RNG International Inc.

Contact Us: 1-909-517-3598

For Info/Purchasing:
sales@renogy.com | ext. 1

For Tech

Support/ Warranty Claim:
support@renogy.com | ext.2

For Administrative Help:
ext.3

Renogy X (RNG International Inc.) liability for any defective Product, or any Product part, shall be limited to the repair or replacement of the Product, at RNG International Inc.'s discretion. Renogy X does not warrant or guarantee workmanship performed by any person or firm installing its Products. This warranty does not cover the costs of installation, removal, shipping (except as described below), or reinstallation of Products or parts of Products. LCD screens and fans are covered for 10 years from the date of purchase.



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THIS LIMITED WARRANTY IS THE EXCLUSIVE WARRANTY APPLICABLE TO Renogy X (RNG International Inc.) PRODUCTS. Renogy X EXPRESSLY DISCLAIMS ANY OTHER EXPRESS OR IMPLIED WARRANTIES OF ITS PRODUCTS. Renogy X ALSO EXPRESSLY LIMITS ITS LIABILITY IN THE EVENT OF A PRODUCT DEFECT TO REPAIR OR REPLACEMENT IN ACCORDANCE WITH THE TERMS OF THIS LIMITED WARRANTY AND EXCLUDES ALL LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION ANY LIABILITY FOR PRODUCTS NOT BEING AVAILABLE FOR USE OR LOST REVENUES OR PROFITS, EVEN IF IT IS MADE AWARE OF SUCH POTENTIAL DAMAGES.

Return Policy - No returns will be accepted without prior authorization and must include the Return Material Authorization (RMA) number. Please call and talk to one of our engineers to obtain this number at 909-517-3598.